

Feedback or Support

Talk to us !

Mobile Application Team

- ❖ Pavithra Ganisan ext : 11323
- ❖ Emmanuel Joseph ext : 11303
- ❖ Selvakumar Karuppiah ext : 11327
- ❖ Edward Chong Chin Long ext : 11717

Email : mobileapps@northport.com.my



Northport Mobile Application



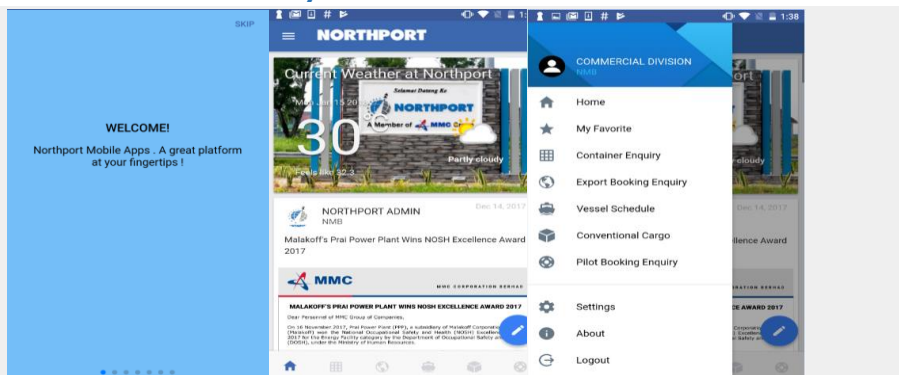
Introduction

- Northport mobile application provide an effective and inexpensive channel for customers to engage with Northport
- External Customers- Shipping Line , Forwarding Agent , etc.
- Internal Customers – Customer Service , Marketing, Operations, Commercial and others
- Provide quick and fast response when enquiring information
- Complement current Northport System

Application Modules

Module Selection	User Selection
Login	<ul style="list-style-type: none"> • User ID & Password
Home	<ul style="list-style-type: none"> • Community Feed • Toggle Menu
Container Enquiry	<ul style="list-style-type: none"> • Export • Import • Empty
Export Booking Enquiry	<ul style="list-style-type: none"> • Booking Reference Number
Vessel Schedules	<ul style="list-style-type: none"> • Ship Call Number (SCN) • Vessel ID • Vessel Name • ETA
Conventional Enquiry	<ul style="list-style-type: none"> • IID Number • Chassis ID
Pilot Booking Enquiry	<ul style="list-style-type: none"> • Ship Call Number (SCN)

Key Features



Installing Process

What to check ?

- ✓ Did you update your OS with the latest version ?

iOS users : OS version should be latest which is **12**

Android users : OS version should be **4.8 and above**

- ✓ Are you existing CONTRAK 2 user? (Otherwise use the comm id)

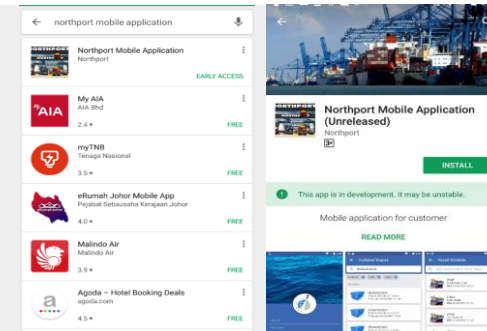
User ID : GUEST123

Password : GUEST123

Next ?

- ✓ Go to your App or Play Store .. Look for “Northport Mobile Application” and install the app !

Android Device User



iOS Device User

