



LEMBAGA PELABUHAN KELANG
(PORT KLANG AUTHORITY)
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MS ISO 9001 : 2008 REG. NO: AR3579

ANNOUNCEMENT

Ruj. Tuan:

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LPK.(S)400-5/8/2 Jld 4 (3)

Tarikh : 30th May 2024

TO ALL PORT USERS

FULL IMPLEMENTATION OF THE MALAYSIA MARITIME SINGLE WINDOW (MMSW) SYSTEM AT PORT KLANG

The above subject is duly referred.

We are pleased to inform that the MMSW System comprising the User Registration module, Ship Registration module, Ship Call Number (SCN) Generation module as well as the Ship Arrival and Departure module underwent parallel testing and live implementation with selected shipping lines from 21 April 2024 at Port Klang. Feedback obtained enabled several changes to be made to the system resulting in smooth transactions between the parties involved.

In this regard, **effective 10 June 2024, all transactions involving ship arrival and departure at Port Klang will be carried out fully using the MMSW System only and manual transactions will no longer be permitted. Information regarding user manual, contingency plan and FAQs is available at MMSW website (<https://www.mmsw.gov.my/>).**

Users requiring additional information or would like to share comments and feedback about the system may contact DagangNet Careline as follows:

| | |
|-----------------|---|
| Hotline | 1-300-133-133 |
| WhatsApp | 010-4475838 |
| Email | mmsw_support@dagangnet.com |

Thank you.

PORT KLANG AUTHORITY

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