



**LEMBAGA PELABUHAN KELANG**  
**(PORT KLANG AUTHORITY)**  
Beg Berkunci 202,  
Jalan Pelabuhan Utara,  
42005 Pelabuhan Klang  
SELANGOR DARUL EHSAN, MALAYSIA.

Tel: 603-3168 8211  
Fax: 603-3168 9117  
603-3168 8228  
603-3168 8229  
603-3167 0211

Web:<http://www.pka.gov.my>  
Email:[pka\\_admin@pka.gov.my](mailto:pka_admin@pka.gov.my)

**MS ISO 9001 : 2008 REG. NO: AR3579**

LPK.(S)400-5/8/2 Jld 4 (5)

Ruj. Tuan:

20 June 2024

Ruj. Kami:

Tarikh :

To Whom It May Concern

Sir/ Madam,

**IMPLEMENTATION OF "MALAYSIAN MARITIME SINGLE WINDOW" (MMSW)  
FOR SHIP CLEARANCE IN PORT KLANG**

The above subject is duly referred.

2. In compliance with IMO's FAL Convention requiring that all member states provide a digital platform for exchange of data between ship and port authorities beginning 1st January 2024, the Malaysian government has embarked on the Malaysian Maritime Single Window (MMSW) project to facilitate ship clearance in Malaysian ports.

3. The project was piloted in Port Klang since April 2024 and is now fully implemented for all arrival and departure transactions. The initiative will be rolled out to other Malaysian ports by August 2024.

4. The digital system is designed to disseminate electronic information received from ship masters and shipping agents to all the relevant authorities responsible for ship clearance. Similarly approvals for entry and departure to and from ports are also generated through the system. As such documents printed through the system do not carry any signature or stamp of the approving authority. We would like to assure that such computer generated documents are valid.

5. Port Klang Authority is currently developing a QR code for port clearance which will enable verification of the document through the MMSW. This feature is expected to be available in 1 month. In the meantime, for enquiries regarding the documents in the MMSW system please contact DagangNet Careline as follows:

<b>Hotline</b>	<b>1-300-133-133</b>
<b>Whatsapp</b>	<b>010-4475838</b>
<b>Email</b>	<b><a href="mailto:mmsw_support@dagangnet.com">mmsw_support@dagangnet.com</a></b>

Thank you.

General Manager  
**PORT KLANG AUTHORITY**  
Mailbag Service 202, Jalan Pelabuhan Utara,  
42005 Pelabuhan Klang,  
Selangor Darul Ehsan  
Tel: +603-31688211 | Website: <https://www.pka.gov.my>